

Temple University Student Financial Services (SFS) Identity Confirmation Practices Release of Confidential Student Information under FERPA

Confidentiality: In order to protect the privacy and confidentiality of our students (as federally required under the Family Educational Rights and Privacy Act—FERPA), SFS Staff members cannot disclose any non directory student information to anyone other than the student unless the student has given specific written consent. For more information please review the University's [FERPA](#) Policy Guidelines.

FERPA Waiver: A student may consent to the release of information from education records (including financial aid records) to parents, guardians or other appropriate persons. The students may provide the university with their consent by completing the FERPA waiver online via OWLnet: <http://owlnet.temple.edu>

Parents, Guardians, and Relatives of Temple Students: SFS staff members cannot disclose specific financial information reported on the Free Application for Federal Student Aid ([FAFSA](#)) to anyone other than the Parent whose data is reported on the student's [FAFSA](#). (Even if you are named on the FERPA waiver)

- Student Identity Confirmation in Person

The preferred method for confirming student identity is the student's personal presentation of a valid Temple University Identification card (TUID/Owl Card), driver's license, or passport (picture ID).

- Student Identity Confirmation on the Telephone

Over the phone, student identity will be verified by asking a series of questions: full name, date of birth, and student identification number (TUID). To preserve the privacy of student records, SFS reserves the right to deny telephone service to a caller if the identity of the caller cannot be confirmed or is in doubt.

- Dependent Student Custodial Parent Confirmation in Person

Custodial parent identity will be verified by asking a series of questions: full name of student and parent, student identification number (TUID), and parent date of birth as reported on the [FAFSA](#).

- Dependent Student Custodial Parent Confirmation on the Telephone

Custodial parent identity will be verified by asking a series of questions: full name of student and parent, student identification number (TUID), and parent date of birth as reported on the [FAFSA](#). To preserve the privacy of student records, SFS reserves the right to deny telephone service to a caller if the identity of the caller cannot be confirmed or is in doubt.

- Independent Student Parents on the Telephone or in Person

No student-specific financial aid information will be released to the parents of students considered independent for financial aid purposes, including parents that are required to provide information on the [FAFSA](#) for Health Professions Loan Program purposes.

- Email

Identity is verified via email being generated by a student's Temple University email address. If the student has not yet established a Temple University email account, the request must be generated from the email address listed on the student's [FAFSA](#) application.